#### THE GULF COAST CENTER

Regular Board of Trustees Meeting Northern Brazoria Community Service Center 101 Brennen Lane, Alvin, TX Wednesday, August 20, 2025 6:15 pm



## "Better community healthcare promoting healthy living."

1.	Call To Order
2.	Citizens' Comments
3.	Program Report:  a. Peer Services
4.	Board Member Reports  a. Texas Council of Community Centers
5.	Operations Report: Felicia Jeffery, CEO  a. Operational, Clinical, & Financial Excellence  • Leadership Excellence - strategic plan  • Just In Time
6.	Budget, Finance and Admin Reports
7.	Consent Agenda
8.	Action Items Linda Bell, JD, BSN, RN

#### **GCC Administration Agreements**

- a. Appointment of the Nominating Committee members for the FY26 Board of Trustee officer elections.
- b. Consider the approval of the FY26 Preliminary Budget.
- c. Consider the approval of the Fund Balance Resolution 2025-2, to transfer \$644,225 of the General Fund Balance to the Restricted Capital project Fund Balance. (**Pg. 9**)
- d. Consider the annual approval of Center authorized signatures for FY26 (Pg. 10)
- e. Consider delegating the CEO to enter into an agreement with the best value Awardee from the request for bid for a consultant to provide leadership Excellence training and consultation which incorporates the Center's strategic plan focus for FY26 and FY27. Amount not exceed: \$100,000 annually

## **HHSC Agreements**

f. Consider approval of amendment #1 to the **HHSC Multisystemic Therapy Grant** #HHS001285300014. This grant provides funding for the provision of in-home therapy services for youth as well as 24/7 access to

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licensed therapists. This amendment extends the grant period through FY27 and adds \$1,384,090 for fiscal years FY26-27.

- g. Consider approval of amendment #1 to the **HHSC Mental Health Coordinated Specialty Care Grant** Program (CSC) #HHS001329300026. This program allows for the provision of psychotherapy, family education, peer support, and psychiatry services for individuals 15-30 years of age experiencing first episode psychosis. This amendment extends the grant period through FY27 and adds \$1,514,000 for fiscal years FY26-27.
- h. Consider approval of amendment #3 to the HHSC Projects for Assistance in Transition from Homelessness (PATH) contract #HHS000231500012. The PATH program provides outreach and case management to persons who are homeless, or at imminent risk of becoming homeless and works to facilitate enrollment into mainstream mental health services. This amendment adds unspent funds from FY24-25 resulting in a funding increase of \$615 for technical assistance and a total match requirement change of \$-840, resulting in a net change to the total contract value of \$-225.
- i. Consider approval of the HHSC FY26 IDD performance contract #HHS001586900035. The performance contract outlines requirements for the provision of IDD authority functions to include service coordination for waiver services, community first choice (CFC), preadmission screening and resident review (PASRR), and enhanced community coordination (ECC). In addition, the contract provides funding for general revenue (GR), permanency planning (individuals enrolling in or residing in an ICF or HCS residential facility), and crisis services. Amount not to exceed \$2,194,070 which is unchanged from the FY25 allocation.

#### **Asset Management & Facility Services**

j. Consider approval of the new Janitorial services agreement with **Ambassador Services** the best value awardee from the July published request for bid. Services will be provided in Galveston and Brazoria County. **Term:** FY26

Amount not to exceed: \$116,261.00 annually

k. Consider approval of new Lawn care and Landscaping services agreement with The Helping Hands Property Services LLC. the best value awardee from the July published request for bid. Services will be provided in Galveston and Brazoria County.

Term: FY26

Amount not to exceed: \$59,988

#### **Behavioral Health Services**

I. Consider ratification of the FY26 renewal agreement with **Southwest Key Programs, Inc.** to support the delivery of services in an evidence-based intensive family-and community-based treatment program known as Multisystemic Therapy® services to at-risk youth with intensive needs and their families.

**Term**: September 1, 2025 – August 31, 2026

**Amount not to exceed**: cost reimbursement \$656,444.00 (no change)

- m. Consider approval of the Memorandum of Understanding with **Angleton Independent School District** for the purpose of coordinating referrals, resources, skills training and case management services in order to assist youth at risk of placements or returning from placement who attend Angleton ISD.
- n. Consider ratification of the GME Program Agreement with **UTMB** on behalf of its Department of Psychiatry and Behavioral Sciences for youth psychiatric services. Dr. Robin Mallett (UTMB designee) will coordinate the day-to-day activities and training of residents in the examination and treatment of Center clients and maintain a learning environment conducive to educating the resident(s).

Term: Annual

Reimbursement: \$0

#### **Galveston County Mental Health Wellness Center Agreements**

o. Consider ratification of the FY25-FY26 Services Agreement with **TWG Investments Ltd. dba the Wood Group** to provide direct care services at the Galveston County Mental Health Wellness Center, a facility comprising an extended observation and crisis respite units

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Term: August 1, 2025 to August 31, 2026.

Amount not to exceed: \$956,500 annually or \$79,708 monthly

## **IDD Services**

- p. Consider approval of the NEW FY26 IDD Non-Traditional Provider Network Agreement to be utilized for eligible providers meeting the Open Enrollment requirements for respite, in-home crisis respite, community support, Community First Choice Transportation, and/or Independent Living Skills (ILS) for nursing facilities to individuals with intellectual and developmental disabilities referred and receiving services from the Center. Reimbursement rate of \$10/hr for base level respite; \$13/hr for community support services; \$18.00/hr for Independent Living Skills. No change from FY25.
- q. Consider approval of the **FY26 IDD Provider Services Family Agreement for the Voucher Respite Program** to be utilized throughout the fiscal year. Reimbursement rate: \$10-\$15/hr. No change from FY25.
- r. Consider approval of the 30 Agreements for the **FY26 IDD Non-Traditional Provider Network Agreement**. Reimbursement rate of \$10/hr for base level respite; \$13/hr. for community support services; \$18.00/hr for Independent Living Skills.

Galveston County	Brazoria County	<u>Other</u>
Michael Brown	Ruth Burrell	Martha Fuentes
TaShonda Edwards	Isabel Cano	Navin Gandhi
Deja George	Maria Dejulian	Linda Walker
Anjum Gilani	Michael Tupin	
Misty Gray	Kerry Marsh	
Michelle Hollins	Hope Menard	
Dorothy Hughes	Gina Sanchez	
Karla Martinez-Ruiz	Joseph E. Pate	
Katrina Moran	Ruth "Ann" Robinson	
Roylynn Nickerson	Vanessa Romero	
Patricia Petteway	Amber Swanson	
Michelle Ruple		
Jacell Sanchez		
Cynthia Scott		
Althea Thomas	_	
Angela Morgan		

s. Consider approval of the 29 Agreements for the FY26 IDD Provider Services Family Agreement for the Voucher Respite. Reimbursement rate: \$10- \$15/hr.

Galveston County	Brazoria County	<u>Other</u>
Brooke Camarata	Holly Blaschke	
Mayra Corona-Moreno	Crystal Campbell	
Kathy Cruz	Erin Diaz	
Sheila Elrod	Stacey-Ann Foster	
Shani Johnson	Nikkeka Harris	
Heather Jones	Victoria Jones	
Marie Lopez	Leslie Nokelby	
John Nguyen	Diane Phillips	
Megan Parker	Amy Reynolds	
Carol Derragon	Denise Roberts	
Jessica Scheer	Jennifer Taylor	
Megan Turner	Wyona Wyche	
Ana Maria Vidal		
Celeste Watkins		
Sherry Wiedenfeld		
Pamela Wyatt		

Kim Gordon	

#### **SUD Agreements**

t. Consider approval of the FY2026 contract amounts for SUD Residential Services with the below 3 providers as indicated by the table below:

2026 TRA GCC CONTRACT AMOUNT		revised 9/1/2025-new						
		TRA-INTENSIVE TRA-SUPP		TRA-SUPP		TRF-Supp	OTAL TRA	
Rates 9/1/2025-08/31/2026	paid to Providers	<u> </u>	108.65		46.91		очер	
ADA	Original Amount	\$	315,000.00	\$	67,500.00	\$	45,000.00	\$ 427,500.00
ADA								\$ -
ADA	Final Contract Amount	\$	315,000.00	\$	67,500.00	\$	45,000.00	\$ 427,500.00
Bay Area Recovery Center	Original Amount	\$	315,000.00	\$	67,500.00	\$	-	\$ 382,500.00
bay Area Recovery Center						\$	-	\$ -
BAY AREA	Final Contract Amount	\$	315,000.00	\$	67,500.00	\$	-	\$ 382,500.00
TOTAL		\$	630,000.00	\$	135,000.00	\$	45,000.00	\$ 810,000.00

9. Pending or Revised Action Items ....... Linda Bell, JD, BSN, RN Pending or revised items are those items that were on a prior board agenda but not completely resolved or there has been a revision since approval. The items may be listed for update purposes or final action by the Board.

a. Consider ratification of the Amendment to the Interlocal Agreement with **Tri-County Behavioral Healthcare** for utilization of \$200,000 of their PPB funding in compliance HHSC Performance Contract Attachment A07 PRIVATE PSYCHIATRIC BEDS (MH/PPB), VERSION 2. Term: July 11, 2025 and August 31, 2025. **Revision**: The agreement was amended to allow for admissions at Medical Behavioral Hospital of Clear Lake and clarify billing/payments.

September 24, 2025	Board Meeting	MCSC	6:15pm
October 22, 2025	Board Meeting	SBCSC	6:15pm
November	No Meeting		
December 10, 2025	Board Meeting	MCSC	6:15pm
January 28, 2026	Board Meeting	SBCSC or NBCSC (tbd)	6:15pm
February 25, 2026	Board Meeting	MCSC	6:15pm
March 25, 2026	Board Meeting	SBCSC or NBCSC (tbd)	6:15pm
April 29, 2026	Board Meeting	MCSC	6:15pm
May 27, 2026	Board Meeting	SBCSC	6:15pm
June 10-12, 2026	Annual Texas Council Conference	San Antonio, TX	
July 22, 2026	Board Meeting	MCSC	6:15pm
August 19, 2026	Board Meeting	SBCSC	6:15pm

SBCSC location: 101 Tigner, Angleton, TX | NBCSC location: 101 Brennan, Alvin, TX

MCSC location: 7510 FM 1765, Texas City, TX

## 11. Executive Session

As authorized by Chapter §551.071 of the Texas Government Code, the Board of Trustees reserves the right to adjourn into Executive Session at any time during this meeting to seek legal advice from its Attorney about any matters listed on the agenda.

#### 12. Reconvene to Open Session

#### 13. Adjourn

12020 William, Bourt	Financial Revie	<u>vv</u>		Unaudited a	s oj 00/30/202.
<mark>iscal Year 2025 Unudited C</mark>	<mark>enterwide General</mark>	Fund Balance Sta	atus .		
otal General Fund Balance as o	of 08/31/2024 (Audited	)			\$ (11,812,73
Y2024 Year-to-Date Reported	Expense and Revenue	Totals (Unaudited)			
	Expenditures	Operational	36,857,014		
		Non-Operational	-		
		Fund Balance	1,344,225	38,201,239	
	Revenues	Operational	37,052,557	_	
		Non-Operational	-	37,052,557	\$ 1,148,68
otal General Fund Balance Yea	r-to-Date (Unaudited)				\$ (10,664,05
oard Committed Use General l					
Capital Projects - Facility		(200,000)			
Capital Projects - Facility		(100,000)			
Capital Projects - Facility		(100,000)			
Capital Projects - Facility		(150,000)			
Capital Projects - Facility		(500,000)			
Capital Projects - Facility		(389,154)	(1,439,154.00)		
	8-fy2024 Expenditure		439,153.86		
	fy2025 Expenditure		\$ 1,344,225.31		
			-		
				344,225	
Capital Projects - IT (FY20	03-FY2014)	(600,000)			
Captial Projects - IT (FY20	015)	(150,000)			
Captial Projects - IT (FY20	017)	(140,000)	(890,000.00)		
fy2008	8-fy2024 Expenditure		744,020.18		
	fy2025 Expenditure		-		
			-		
			-		
				(145,980)	
IDD Community Service S	upport (FY2011-2014)	(300,000)			
IDD Community Service S		(100,000)			
IDD Community Service S		(100,000)			
fy2008	8-fy2024 Expenditure		471,531.85		
	fy2025 Expenditure		-		
				(28,468)	
G 4 T 14 (TTT0010)	0 10 1	(400.060)	(422.050.00)	(20,400)	
Connect Transit (FY2013)		(422,869)	(422,869.00)		
192000	8-fy2024 Expenditure fy2025 Expenditure		422,869.00		
	Ty2025 Expellulture		-		
				-	
Malan Parille Paril (mr.	2014)	(100010)	(10004000)		
Major Facility Repairs (FY	2014) 8-fy2024 Expenditure	(186,940)	(186,940.00) 186,940.00		
1y2008	fy2025 Expenditure		186,940.00		
	1y2023 Expenditure		-	_	
Flexible Spending Supports	s (FY2004-2013)	(500,000)			
Flexible Spending Supports		(100,000)	(600,000.00)		
	8-fy2024 Expenditure		517,663.44		
	fy2025 Expenditure				
				(82,337)	87,44
otal General Fund Balance Yea	r-to-Date (Unaudited)	1			\$ (10,664,05
	Balance (Unudited)				\$ (10,751,49

The Gulf Coast Center										
Y2025 Monthly Fund Balance Repor	<u>rt</u>					Unaudited as	of 06/30/2025			
	F	iscal Vear 2025	Unudited Cent	erwide General	Fund Balance	Status				
	-	isem rem 2020	Charles Con	crimic ochera	Tunu Dumine	<u> </u>				
otal General Fund Balance as of 08/3	31/24 (Audited).			\$(11,844,980)						
Y2024 Monthly Reported Expense a	and Revenue To	tals (Unaudited	)							
v	September	October	November	December	January	February	March	April	May	June
Operational Expenses:	3,434,760	3,661,490	3,675,600	3,613,116	3,751,068	3,753,836	3,933,454	3,646,742	3,756,397	3,630,55
Non-Operational Expenses:										
Fund Balance Expenses:	-	246,988	165,779	366,428	213,065	100,115	77,235	47,066	105,925	21,62
Total Expenses:	3,434,760	3,908,478	3,841,379	3,979,544	3,964,133	3,853,951	4,010,689	3,693,808	3,862,322	3,652,1
Operational Revenues:	3,511,752	3,784,990	3,699,041	3,692,228	3,661,407	3,779,991	3,551,976	3,779,377	3,936,786	3,655,00
Non-Operational Revenues:										
Fund Balance Revenues:										
Total Revenues:	3,511,752	3,784,990	3,699,041	3,692,228	3,661,407	3,779,991	3,551,976	3,779,377	3,936,786	3,655,00
Net increase/decrease to	76,992	(123,487)	(142,338)	(287,316)	(302,726)	(73,960)	(458,713)	85,569	74,464	2,83
Fund Balance										
Total General Fund Balance:	(11,921,972)	(11,798,485)	(11,656,147)	(11,015,357)	(11,064,635)	(10,990,675)	(10,532,718)	(10,586,758)	(10,661,222)	(10,664,0
Total Unrestricted Fund Balance	(10,311,714)	(10,788,688)	(10,812,129)	(10,537,767)	(10,800,110)	(10,826,266)	(10,445,543)	(10,546,649)	(10,727,038)	(10,751,49
Total Restricted Fund Balance	(1,256,785)	(1,009,797)	(844,018)	(477,590)	(264,525)	(164,410)	(87,175)	(40,109)	65,816	87,44
Avg. Operational Cost per day:	114,492	116,332	118,372	117,910	118,536	120,939	121,808	121,777	121,709	121,64
	September	October	November	December	January	February	March	April	May	June
DAYS OF OPERATION OF TOTAL FUND										
BALANCE	104	101	98	93	93	91	86	87	88	
YS OF OPERATION OF UNRESTRICTED FUND BALANCE	90	93	91	89	91	90	86	87	88	
DAYS OF OPERATION OF RESTRICTED										
FUND BALANCE	11	9	7	4	2	1	1	0	(1)	

# MONTHLY BOARD REPORT - JUNE 2025 MONTHLY MONTHLY ANNUAL YEAR TO DATE

	MONTHLY	MONTHLY	ANNUAL	YEAR TO DATE	YTD	YTD
	FY2025	FY 2025	FY 2025	FY 2025	Percent	<u>Dollar</u>
	BUDGET	<u>June</u>	BUDGET	<u>June</u>	<u>Variance</u>	<u>Variance</u>
EXPENSES						
Salary and Wages	\$1,656,087.32	\$1,566,338.64	\$19,873,048.53	\$15,623,928.51	79	\$4,249,120.02
Fringe Benefits	\$562,581.44	\$525,151.87	\$6,750,975.93	\$5,628,050.20	83	\$1,122,925.73
Travel	\$17,661.10	\$50,724.29	\$211,932.23	\$282,997.03	134	(\$71,064.80)
Comsumables	\$31,828.14	\$15,566.96	\$381,942.00	\$423,476.34	111	(\$41,534.34)
Pharmaceuticals/other	\$30,363.91	\$39,327.28	\$364,366.80	\$230,801.40	63	\$133,565.40
Capital Improvements	\$46,143.04	\$21,625.00	\$553,716.11	\$1,344,225.31	243	(\$790,509.20)
Furniture/Equip/Computer>\$5000	\$14,628.28	\$32,113.36	\$175,538.95	\$134,441.82	77	\$41,097.13
Furniture/Equip/Computer<\$5000	\$28,300.93	\$0.01	\$339,610.86	\$96,044.93	28	\$243,565.93
Facility Costs:	\$40,834.26	\$42,790.39	\$490,010.54	\$545,724.55	111	(\$55,714.01)
Utilities	\$13,205.79	\$10,335.44	\$158,469.55	\$115,401.67	73	\$43,067.88
Communications:	\$38,266.60	\$42,552.86	\$459,199.58	\$419,620.96	91	\$39,578.62
Insurance	\$49,754.10	\$48,359.34	\$597,049.62	\$427,378.38	72	\$169,671.24
Vehicle Operating	\$17,074.12	\$6,205.59	\$204,888.38	\$159,704.22	78	\$45,184.16
Other Operating	\$23,155.05	\$19,631.90	\$277,860.48	\$207,525.72	75	\$70,334.76
Client Support Cost	\$48,250.21	\$39,341.73	\$579,002.07	\$380,113.67	66	\$198,888.40
Unallowable Costs	\$8,041.61	\$7,617.48	\$96,499.51	\$90,105.42	93	\$6,394.09
Consultant/Professional - External	\$16,371.88	\$12,652.75	\$196,462.50	\$117,947.90	60	\$78,514.60
Other Organizations - Internal	\$2,833.33	\$0.00	\$34,000.00	\$8,376.00	25	\$25,624.00
Other Organizations - External	\$1,079,934.65	\$1,115,751.21	\$12,959,215.63	\$11,079,563.21	85	\$1,879,652.42
Other Organizations - Non-Clinical	\$208,727.84	\$56,089.38	\$2,504,733.63	\$885,811.75	35	\$1,618,921.88
TOTAL EXPENSES:	\$3,934,043.60	\$3,652,175.48	\$47,208,522.90		<u>81</u>	\$9,007,283.91

## MONTHLY BOARD REPORT - JUNE 2025

	MONTHLY	MONTHLY	ANNUAL	YEAR TO DATE	YTD	YTD
	FY2025	FY 2025	FY 2025	FY 2025	Percent	<u>Dollar</u>
	BUDGET	<u>June</u>	BUDGET	<u>June</u>	<b>Variance</b>	<u>Variance</u>
REVENUES						
Prozorio County:	¢22.276.66	¢22.440.04	¢269 520 00	¢225.250.95	(94)	¢42.460.45
Brazoria County:	\$22,376.66	\$23,410.91	\$268,520.00	. ,	(84)	
Galveston County:	\$71,085.51	\$62,602.92		,	(80)	
Local Funds:	\$123,971.32	\$86,305.32	\$1,487,655.54	\$1,004,870.68	(68)	. ,
Earned Income:	\$480,294.30	\$446,900.27	\$5,763,532.12	. , ,	(78)	. , ,
State Funds Allocated:	\$1,716,041.70	\$1,669,961.02	\$20,592,500.44	\$17,527,561.71	(85)	\$3,064,938.73
StateFunds Grants-Cost Reimb:	\$582,996.85	\$574,720.81	\$6,995,961.96	\$4,391,871.05	(63)	\$2,604,090.91
Federal Funds - Allocated	\$80,716.07	\$80,716.07	\$968,592.84	\$807,160.70	(83)	\$161,432.14
Federal Funds -Grants Cost Reimb:	\$314,988.11	\$217,561.69	\$3,779,857.27	\$2,963,811.74	(78)	\$816,045.53
Federal Funds - Misc.:	\$52,119.43	\$73,376.06	\$625,432.97	\$728,919.07	(117)	(\$103,486.10)
Federal Funds -DPP:	\$118,852.45	\$118,852.45	\$1,426,229.39	\$1,164,524.50	(82)	\$261,704.89
Federal Funds - CCP	\$370,601.20	\$300,601.20	. , ,		(68)	
Total Revenue	\$3,934,043.60			\$37,052,557.34		\$10,155,965.56
EXCESS OF REVENUE OVER EXPENSES	\$0.00	\$2,833.24	\$0.00	(\$1,148,681.65)	0	\$1,148,681.65
LESS: CAPTIAL OUTLAY	(\$46,143.04)	(\$21,625.00)	(\$553,716.11)	(\$1,344,225.31)	(243)	\$790,509.20
NET OPERATING SURPLUS/DEFICIT:	\$46,143.04	\$24,458.24	\$553,716.11	\$195,543.66	35	\$358,172.45



## THE GULF COAST CENTER BOARD OF TRUSTEE'S RESOLUTION#2025-2

At their regularly scheduled Board of Trustees meeting of August 20. 2025; that the Board of Trustees of The Gulf Coast Center ("Center"), a community-based mental health, intellectual and developmental disabilities Center, unanimously approved the adoption of the following resolution:

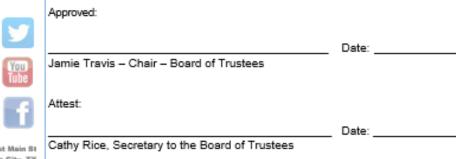
#### BE IT RESOLVED

That the Board of Trustees of the Gulf Coast Center has formally approved the transfer the stated amount of cash reserves identified in the table below. The designated staff will report on the status of each of these amounts at the Board of Trustees' monthly meetings as a part of the Center's financial report. The effective date of the Committed Cash Balance amounts will be effective August 31. 2025.

Committed Use	Original Commitment Date	Balance as of 7/31/2025	Funds to be Added	Adjusted Balance as of 08/31/2025
Capital Projects - Facility	FY2008	\$ (344,225.00)	\$644,225.00	\$300,000.00

Utilization of the Committed Amounts shown above will be in accordance with Center established procedures for the funds; with use oversight provided by Board of Trustees' authorized Staff Signatures - Executive Director; Chief Financial Officer.

The above resolution was passed by a majority of those present and voting in accordance with the Bylaws of the Gulf Coast Center; and is a true and correct copy of a portion of the minutes of the regular Board of Trustees' meeting of the Gulf Coast Center held August 20, 2024.



4444 West Main St League City, TX 77573 409.763.2373 Tell Pree- 1-800-643-0967 FAX 409.978-2401

www.GulfCoastConter.org

Better community healthcare promoting healthy living.



## **GULF COAST CENTER AUTHORIZED SIGNATURES**

Board of Trustees
Jamie Travis
Caroline Rickaway
Vivian Renfrow
Center Staff
Felicia Jeffery, Chief Executive Officer
Sarah Holt, Chief Nursing Officer
Rick Elizondo, Chief Financial Officer
Linda Bell, Chief Legal Officer
Devon Stanley, Chief Information Officer
As approved on
Cathy Rice, Secretary to the Board of Trustees

4444 West Main Street, League City, TX 77573 409.763.2373 • 800.643.0967 • Fax 409.978.2401 • gulfcoastcenter.org

#### THE GULF COAST CENTER

Regular Board of Trustees Meeting Mainland Community Service Center 7510 FM 1765, Texas City, TX Wednesday, July 23, 2025 6:15 pm



## "Better community healthcare promoting healthy living."

#### **Minutes**

**The following Board Member(s) were excused:** Chris Cahill, Mary Lou Flynn-DuPart, Brazoria County Sheriff Bo Stallman.

**Also present were:** Felicia Jeffery, CEO – Gulf Coast Center, Linda Bell, General Counsel, Sarah Holt, CNO, Sam Tingle, Jerry Freshour, Sandy Patterson, Amanda Groller, Kelsey Hoosier, Brittany Holloway, Candace Harper, and Todd Patch, Marsh MMA.

4. Citizens' Comments: None

#### 4. Program Report:

Todd Patch, with Marsh MMA, provided a live detailed presentation of Gulf Coast Center's Employee Benefits Program.

#### Health Plan Review & Recommendation:

- The Center's leadership team and consultants conducted a thorough review of healthcare benefits due to rising costs and plan performance issues.
- Over the past few years, claims have increasingly exceeded the targeted claim rate, eroding the plan's surplus and prompting exploration of cost-saving options.
- A change in medical insurance is being recommended: transitioning from Blue Cross Blue Shield (BCBS) to Imagine360, a reference-based pricing plan for facility costs. This change is projected to:
  - Avoid a 14% increase in healthcare costs that would have occurred under BCBS.
  - Result in approximately \$900,000 in total savings, including \$169,000 from renegotiated stop-loss insurance.
  - Maintain comparable plan benefits with slightly altered structures (e.g., deductible and out-of-pocket maximums).

#### Plan Design Adjustments:

- Reduction from three medical plans to two under Imagine 360, with benefits closely aligned to the current offerings.
- Slight changes in employee premiums; some employees may pay more or less depending on plan selection.
- Elimination of the \$0 employee premium plan due to very low enrollment and financial sustainability.

#### **Other Benefits Adjustments:**

- No changes to dental, vision, voluntary life, or voluntary long-term disability.
- Basic group life insurance: Change from 2x salary to a flat \$50,000 (estimated savings: ~\$15,000).
- Short-term disability: Transitioning from employer-paid to voluntary (employee-paid) (estimated savings: ~\$103,000).

## **Employee Education & Communication:**

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- A strong employee communication plan is being implemented to ensure a smooth transition.
  - o Imagine 360 will activate its support system September 1st, ahead of the October 1st plan start.
  - o Recorded open enrollment meetings and educational materials will be available, including spouse-friendly formats (e.g., QR codes to access videos).

#### **Historical Plan Performance:**

- Despite recent deficits, the partially self-insured model has historically performed well, with a cumulative surplus of \$425,000 since inception in 2017.
- The change to Imagine 360 is projected to stabilize costs while preserving benefits, quality and improving plan sustainability.

## **Board Acknowledgment:**

• The Board expressed appreciation for the in-depth analysis, thoughtful recommendations, and the balance between cost control and maintaining high-quality employee benefits.

## 14. Board Member Reports

- e. Texas Council Risk Management Fund...... Mary Lou Flynn-Dupart, TCRMF Board Chair
  - TCRMF Solicitation for Nominations due August 29<sup>th</sup>. Note that there will be a vacancy on the Fund Board in Place 3. Judge Morgan, who has served on the Fund Board for many years, is retiring from the Fund Board and is not seeking re-election. (**Pg.9**).
    - An update was provided regarding the Texas Council Risk Management Board. A nomination recommendation appears on page 9 of the meeting materials to replace Judge Morgan, a long-standing and impactful board member who is stepping down. While a specific individual has been identified by the Nominations and Personnel Committee, the position remains open to nominations from all members.

This update was shared for informational purposes.

# **15. Operations Report:** Felicia Jeffery, CEO **b.** Operational, Clinical, & Financial Excellence

Retention Incentive

- The CEO presented a proposal for a \$2,000 retention incentive per eligible employee for FY2026, which was built into the approved budget. The incentive is consistent with prior years and follows the same eligibility guidelines (e.g., applies to full-time, part-time, and program-based staff as previously outlined).
- A positive financial margin was achieved, making the payout feasible. The proposed timing is prior to the Texas tax-free weekend, providing additional benefit to staff.
- Additionally, it was noted that cost savings from the insurance plan changes are being reinvested into staff development through phase two of the career ladder program, allowing for a more structured and sustainable approach to merit and tenure-based raises (e.g., 2%, 4%, 6% at years of service milestones). Final budget impact will be confirmed once budget details are finalized for the full guarter.
- Deployment to Hill Country Incident Response Report
   Amanda Groller provided a briefing on Gulf Coast Center's recent deployment to the Hill Country
   region in response to a statewide call for disaster support. Under the direction of HHSC, Gulf Coast
   Center was asked not only to provide staffing but to establish and lead a new "Response Worker

Assistance Center," part of a three-prong approach to supporting behavioral health recovery designed to support non-traditional first responders (e.g., emergency management staff, public works, and volunteers).

Amanda served as Incident Commander, leading a team of GCC staff and volunteers, including team members Diane Manley, Sam Tingle, Renee Lamberton, Amy Smith, and Shari Forward. The team set up the support center in under 24 hours using the incident command structure, transforming a historical building into a fully functional walk-in center offering psychological first aid and support services for disaster response workers.

## Highlights:

- The team provided trauma-informed support to workers who had been on the ground for 7–9 days.
- Services included debriefing, stress relief, and connection to ongoing mental health resources.
- Outreach efforts extended to hotels, staging areas, Emergency Operations Centers and Volunteer groups
- This model is recognized by HHSC as a potential statewide template for future disaster recovery efforts.

The board acknowledged the team's exemplary leadership and impact, with special thanks to Amanda and all those who contributed to the effort.

#### Just In Time

An update was provided on the launch of Gulf Coast Center's Just-in-Time Scheduling model, which began earlier today as part of the organization's continued efforts to increase access to care and service utilization.

## Key highlights:

- This model follows last year's successful launch of Same Day/Next Day intake services, representing the next phase in improving timely access to care.
- Previously, routine follow-up appointments were often booked 60–90 days in advance, leading to 50–78% no-show rates.
- With the new approach, clients will no longer leave with a preset appointment. Instead, they'll
  receive a card instructing them to call back seven days prior to their desired appointment
  window.
- If a client does not call, the system initiates reminders:
  - o 5 days out: automated text reminder (or preferred method).
  - 3 days out: follow-up phone call reminder.
- Clients with outdated contact information or who miss these steps can still access services via designated walk-in hours.
- The initiative is led by Dr. Valdez, with built-in contingency plans and broad internal communication to ensure successful implementation.
- The goal is to increase actual utilization of scheduled services and reduce waste from unused appointments, aligning with the best use of resources.
- Board members praised the team's thoughtful planning, leadership, and commitment to transforming access models. A prior presentation on the same day/next day services at the Texas Council annual conference was also acknowledged for its clarity, success, and community impact.

#### **Performance Metric:**

- The original benchmark was for 20% of individuals to receive services within 10 days.
- Current performance now exceeds 89%, well above the 65% required metric.

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## Legislative Updates

- The CEO provided an overview of recent state-level funding and legislative wins, emphasizing the collective advocacy efforts and local support that made these advancements possible.
- Galveston County Mental Health Wellness Center Funding:
  - The Center has secured \$4.5 million annually for the next five years to support extended observation services.
  - o This funding is embedded in the state contract, not subject to a two-year rider review.
- Recognition was given to Rep. Dr. Bonnen and Commissioner Stephen Holmes, whose advocacy and leadership through the Coordinating Council were instrumental in this success.
- The CEO acknowledged the power of local legislative partnerships and emphasized that those who received funding had strong support from their counties and representatives.
- An additional \$5 million was secured for Galveston and Brazoria counties.
- Due to the use of state taxpayer dollars, the funds cannot be restricted to one county.
- Plans for the funds:
  - 50% will be used to purchase private psychiatric beds.
  - The remaining funds will support the exploration of sustainable funding models for psychiatric infrastructure in Galveston County.
- The Center is actively working to engage Brazoria County in contributing local dollars, possibly through donated land or the creation of a taxing district.
- Collaboration is ongoing with key stakeholders including:
  - Community Health Network (CHN)
  - Local chambers of commerce
  - Health opportunity working groups
- Rate Enhancement & Interest List Funding
  - There was a \$3/hour increase in CARES Act funding, improving compensation for critical staff
  - An additional \$71 million was allocated statewide for individuals on the IDD interest list, particularly those with co-occurring mental health diagnoses.
  - The Center will apply for funding to expand or develop a specialized team to serve this population.
  - This will enhance the capacity of the crisis intervention system, including the work currently led by Jerry Freshour and his team.
- Special Session (Pending Discussion)
- Mention was made of an upcoming special legislative session, with more updates expected in the future.
- Overall, the update underscored the importance of local advocacy, regional collaboration, and the continued push for equitable investment in mental health and IDD services across both Galveston and Brazoria counties.
- A board member publicly commended CEO Felicia Jeffery for her leadership and advocacy, attributing the Center's legislative funding success directly to her efforts.
  - While appreciation was also extended to Commissioner Holmes and Sheriff Stallman, the speaker emphasized that Felicia's diligent preparation, relationship-building, and strategies were the driving forces behind securing the additional dollars for Galveston and Brazoria counties.

- It was noted that Felicia has faced criticism from some peer centers—not for overstepping, but because only a small number of centers received increased funding, and those were the ones with local county investment and engagement.
- Felicia was specifically credited for positioning the Center to receive additional state funds outside the normal allocation formula, due to both local backing and her legislative outreach.
- Texas Council Advocacy Potential Policy Threat:
  - The board was informed about a pending threat in the current special legislative session: a proposal that would prohibit the use of taxpayer dollars for lobbying.
  - o This would directly impact the Texas Council of Community Centers, which uses a portion of dues from centers to educate lawmakers and advocate for mental health and IDD services statewide.
  - If passed, this could change the way centers engage with lawmakers, as the Texas Council may lose its primary mechanism for advocacy using public funds.
  - The board was reminded that much of the Council's work is educational in nature, not political lobbying, and that maintaining this function is vital to representing systemwide interests at the Capitol.

#### 16. Budget, Finance and Admin Reports ...... Rick Elizondo, CFO

- b. Financial & Operational Monthly Report & YTD Summary & Federal Funding Analysis (Pg.5)
  - o Felicia Jeffery presented the financials for 5/31/2025, as the 6/30/2025 financials were not ready.

## **Overall Budget Performance:**

- The organization is operating within budget, with a 73% variance reported—well below the 100% threshold.
- This indicates a healthy alignment between projected and actual expenditures so far this fiscal year. **Capital Improvements Impact**:
- Variances observed are primarily due to capital improvements, including the replacement of aging air conditioning units.
- Additional HVAC replacements are anticipated; therefore, next year's budget is already being planned proactively with these costs in mind.

#### **Current Financials:**

- Year-to-date expenses: \$12.6 million
- Year-to-date revenue: \$13.8 million
- Excess revenue over expenses: \$1.2 million
- **Net operational surplus** (after accounting for items like the Alvin building improvements): \$382,000

This reflects strong fiscal management, strategic planning for capital needs, and a solid operational position.

17. Consent Agenda ......Linda Bell, JD, BSN, RN Consideration and Approval of Recommendations and Acceptance of Consent Agenda Items.

(Consent agenda items may be pulled from this consideration for individual action or presentation.)

a. Review and approval of May 28, 2025, Board Minutes. (Pg. 20)

On motion by Stephen Holmes, and a second by Jaime Castro, the board approved the May 28, 2025, Board Minutes. The motion carried with all members voting in favor. There was no public comment.

b. Review and approval of May & June 2025 Check Registers.

On motion by Stephen Holmes, and a second by Jaime Castro, the board approved the May & June 2025 Check Registers. The motion carried with all members voting in favor. There was no public comment.

- 18. Action Items ...... Linda Bell, JD, BSN, RN
  - a. Consider ratification of the Board appointed Employee Benefits Ad Hoc committee for the purpose of reviewing employee benefits for FY26. Members included: Stephen Holmes, Committee Chair; Jamie Travis, Member; Felicia Jeffery, Member; Rick Elizondo, Member; Kelsey Hoosier, Member. On motion by Stephen Holmes, and a second by Caroline Rickaway, the board approved the Ratification of the Employee Benefits Ad Hoc Committee. The motion carried with all members voting in favor. There was no public comment.
  - b. Consider the approval of the Gulf Coast Center FY26 Employee Benefits coverage inclusive of the Employee Benefits Ad Hoc committee recommendations. On motion by Stephen Holmes, and a second by Caroline Rickaway, the board approved the Gulf Coast Center's FY26 Employee Benefits coverage as presented by Todd Patch. The motion carried with all members voting in favor. There was no public comment.
  - c. Consider the approval of the FY2026 Retention Incentive
    - On motion by Stephen Holmes, and a second by Jaime Castro, the board approved the Retention Incentive as presented by Felicia Jeffery. The motion carried with all members voting in favor. There was no public comment.
  - d. Consider approval of the Interlocal Agreement with ACCESS for utilization of \$27,500 of ARPA funding for the purpose of purchasing psychological testing and report writing for persons seeking or renewing Gulf Coast's intellectual developmental disability services. Term: June 1, 2025, and August 31, 2025
    - On motion by Caroline Rickaway, and a second by Stephen Holmes, the board approved the Interlocal Agreement with **ACCESS** for utilization of \$27,500 of ARPA funding for the purpose of purchasing psychological testing and report writing for persons seeking or renewing Gulf Coast's intellectual developmental disability services. Term: June 1, 2025 and August 31, 2025. The motion carried with all members voting in favor. There was no public comment.
  - e. Consider approval of the Interlocal Agreement with Tri-County Behavioral Healthcare for utilization of \$200,000 of their PPB funding in compliance with HHSC Performance Contract Attachment A07 PRIVATE PSYCHIATRIC BEDS (MH/PPB), VERSION 2. Term: July 11, 2025 and August 31, 2025.
    - On motion by Caroline Rickaway, and a second by Jaime Castro, the board approved the Interlocal Agreement with Tri-County Behavioral Healthcare for utilization of \$200,000 of their PPB funding in compliance with HHSC Performance Contract Attachment A07 PRIVATE PSYCHIATRIC BEDS (MH/PPB), VERSION 2. Term: July 11, 2025 and August 31, 2025. The motion carried with all members voting in favor. There was no public comment.
  - f. Consider approval of the updated travel procedures to increase the per diem rate to the standard GSA rate. (pg. 12)
    - On motion by Jaime Castro, and a second by Vivian Renfrow, the board approved the updated travel procedures to increase the per diem rate to the standard GSA rate. The motion carried with all members voting in favor. There was no public comment.

## **Behavioral Health Services**

g. Consider approval of the FY26 Mental Health First Aid Service Agreement with Alyssa Hightower, a certified instructor and/or trainer in Youth Mental Health First Aid (MHFA). Reimbursement: \$40/hr (not to exceed \$320/day). No change from FY25

On motion by Jaime Castro, and a second by Vivian Renfrow, the board approved the FY26 Mental Health First Aid Service Agreement with Alyssa Hightower, a certified instructor and/or trainer in Youth Mental Health First Aid (MHFA). Reimbursement: \$40/hr (not to exceed \$320/day). No change from FY25. The motion carried with all members voting in favor. There was no public comment.

- h. Consider the approval of the FY26 renewal agreement with Crystal Trahan MA, a certified instructor and/or trainer in Mental Health First Aid (MHFA) as well as Applied Suicide Intervention Skills Training (ASIST). Reimbursement: \$45/hr. + travel costs (not to exceed \$360/day). No change from FY25
  - On motion by Jaime Castro, and a second by Caroline Rickaway, the board approved the FY26 renewal agreement with Crystal Trahan MA, a certified instructor and/or trainer in Mental Health First Aid (MHFA) as well as Applied Suicide Intervention Skills Training (ASIST). Reimbursement: \$45/hr. + travel costs (not to exceed \$360/day). No change from FY25. The motion carried with all members voting in favor. There was no public comment.
- i. Consider approval of the FY26 Mental Health First Aid Service Agreement with Mental Health Advocacy Partners for Law Enforcement MHFA trainings. Reimbursement: \$45 per hour (not to exceed \$360/day) Description: MHAP shall designate Celia Brannon, a certified instructor and/or trainer in Mental Health First Aid. No change from FY25
  - On motion by Jaime Castro, and a second by Vivian Renfrow, the board approved the FY26 Mental Health First Aid Service Agreement with Mental Health Advocacy Partners for Law Enforcement MHFA trainings. Reimbursement: \$45 per hour (not to exceed \$360/day) Description: MHAP shall designate Celia Brannon, a certified instructor and/or trainer in Mental Health First Aid. No change from FY25. The motion carried with all members voting in favor. There was no public comment.
- j. Consider approval of the FY26 renewal agreement with the below listed YES Waiver Provider Services Network Agreements:
  - Quality of Care: providing community living support services.
  - **Compelling Therapy Services, Inc.**: providing community living support services and recreational therapy.
  - **Cornerstone Family Resource Center:** providing community living support services, family supports, paraprofessional services and in-home respite services.
  - Youth Advocate Programs Inc.: providing coordinating care, referrals and resources.
  - A Touch of Love Home, LLC: providing Community Living Support Services, Specialized therapies - Recreation Therapy, Employment Assistance, Family Supports, and Paraprofessional Services.
  - Meraki Music LLC: providing specialized therapies-music therapy. <u>Description</u>: The Youth Empowerment Services Waiver is a 1915(c) Medicaid program that provides intensive services delivered within a strengths-based team planning process called Wraparound. Wraparound builds on family and community support and utilizes YES services to help build a family's natural support network and connection with community. YES services are family-centered, coordinated and effective at preventing out-of-home placement and promoting lifelong independence and self-defined success. Reimbursement rates:

Service	Unit	Rate
Community Living Support Services	15 min.	\$17.50 (or
		\$70/hr)
Specialized therapies including Recreation Therapy, Music	15 min.	\$19.36 (or
Therapy and Art Therapy		\$\$77.44/hr)
Specialized Nutritional Counseling	15 min.	\$13.82
		(\$55.28/hr)
Employment Assistance	15 min.	\$4.89
		(\$19.55/hr)
Family Supports	15 min.	\$4.69
		(\$18.75/hr)
Non Medical Transportation		.55cents/mile

Paraprofessional Services		\$4.61	
		(\$18.45/hr)	
Supported Employment		\$4.89	
		(\$19.55/hr)	
Supportive Family Based Alternatives Family	Per day	\$69.25/day	
Child Placing Agency	Per day	\$67.98/day	
In Home Respite	15 min.	\$3.92	
		(\$15.66/hr)	

On motion by Caroline Rickaway, and a second by Stephen Holmes, the board approved the FY26 renewal agreement with the below listed YES Waiver Provider Services Network Agreements. The motion carried with all members voting in favor. There was no public comment.

k. Consider approval of the Clinical Training Affiliation Agreement with Baylor College of Medicine for the medical education program, academic affairs, and the assessment of medical students at Gulf Coast Center facilities.

Term: until terminated

Reimbursement: \$0

On motion by Vivian Renfrow, and a second by Stephen Holmes, the board approved the Clinical Training Affiliation Agreement with Baylor College of Medicine for the medical education program, academic affairs, and the assessment of medical students at Gulf Coast Center facilities. The motion carried with all members voting in favor. There was no public comment.

## **Galveston County Mental Health Wellness Center Agreements**

- I. Consider approval of the FY25 & FY 26 Facility Use Agreement for the Galveston County Mental Health Wellness Center between Galveston County and the Gulf Coast Center (tenant). Rental Amount: \$0.
  - <u>Description</u>: The new Galveston County Mental Health Wellness Center will be located at 1207 South Oak St., La Marque, TX 77568.
  - On motion by Stephen Holmes, and a second by Caroline Rickaway, the board approved the FY25 & FY 26 Facility Use Agreement for the Galveston County Mental Health Wellness Center between Galveston County and the Gulf Coast Center (tenant). Rental Amount: \$0. The motion carried with all members voting in favor. There was no public comment.
- m. Consider approval of the Program Agreement and Affiliation Agreement with UTMB on behalf of its Department of Psychiatry and Behavioral Sciences for faculty and residents program providing services at the GC Mental Health Wellness Center.

Term: 1 year plus 4 potential annual renewals

Reimbursement: \$0

On motion by Jaime Castro, and a second by Stephen Holmes, the board approved the Program Agreement and Affiliation Agreement with UTMB on behalf of its Department of Psychiatry and Behavioral Sciences for faculty and residents program providing services at the GC Mental Health Wellness Center. The motion carried with all members voting in favor. There was no public comment.

n. Consider approval of the Affiliation Agreement with UTMB on behalf of its Department of Graduate Medical Education for faculty and residents program providing services at the GC Mental Health Wellness Center.

Term: 1 year plus 4 potential annual renewals

Reimbursement: \$0

On motion by Vivian Renfrow, and a second by Caroline Rickaway, the board approved the Affiliation Agreement with UTMB on behalf of its Department of Graduate Medical Education for faculty and residents program providing services at the GC Mental Health Wellness Center. The motion carried with all members voting in favor. There was no public comment.

#### **IDD Services Agreements**

o. Consider ratification of the IDD Intake and Assessment Network Agreement with MODERN PSYCHOLOGICAL & ALLIED SERVICES, PLLC for DID assessments for IDD enrollments.

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Term: June 1, 2025-August 31, 2026

## Reimbursement: \$350/DID completed; \$500/Autism DID completed

On motion by Stephen Holmes, and a second by Caroline Rickaway, the board ratified the IDD Intake and Assessment Network Agreement with MODERN PSYCHOLOGICAL & ALLIED SERVICES, PLLC for DID assessments for IDD enrollments. The motion carried with all members voting in favor. There was no public comment.

## **SUD Agreements**

p. Approval of Amendment #1 related to the increase in the contract amounts related to SUD residential contractors ADA House and Bay Area Recovery.

		TRA-INTENSIVE	TRA-SUPPORTIVE	TOTAL TRA
Rates 9/1/2024- 08/31/2025	paid to Providers	108.65	46.91	
ADA	Original Amount	311,400.00	56,250.00	367,650.00
ADA	Amendment #1 Increase	82,500.00	0.00	82,500.00
ADA	Final Contract Amount	393,900.00	56,250.00	\$ 450,150.00
Bay Area Recovery	Original Amount	363,300.00	56,250.00	419,550.00
Center	Amendment #1 Increase	82,500.00	60,300.00	142,800.00
BAY AREA	Final Contract Amount	445,800.00	116,550.00	562,350.00
TOTAL		839,700.00	172,800.00	1,012,500.00

On motion by Caroline Rickaway, and a second by Stephen Holmes, the board approved Amendment #1 related to the increase in the contract amounts related to SUD residential contractors ADA House and Bay Area Recovery. The motion carried with all members voting in favor. There was no public comment.

19. Pending or Revised Action Items.....Linda Bell, JD, BSN, RN

Pending or revised items are those items that were on a prior board agenda but not completely resolved or there has been a revision since approval. The items may be listed for update purposes or final action by the Board.

July 23, 2025	Board Meeting	MCSC	6:15 pm
August 20, 2025	Board Meeting	NBCSC	6:15 pm

SBCSC location: 101 Tigner, Angleton, TX
NBCSC location: 101 Brennan, Alvin, TX
MCSC location: 7510 FM 1765, Texas City, TX

21. Executive Session

None

22. Adjourn

There being no further business to bring before the Board of Trustees, the meeting was adjourned at 7:24 p.m.

Cathy Rice

Cathy Rice Secretary to the Board of Trustees Jamie Travis

Chair of the Board of Trustees