# REQUEST FOR JANITORIAL SERVICE GULF COAST CENTER

THE GULF COAST CENTER IS SEEKING QUALIFIED JANITORIAL SERVICE PROVIDERS TO PROVIDE JANITORIAL SERVICES TO IDENTIFIED CENTER FACILITIES FOR THE PERIOD OF TIME BEGINNING SEPTEMBER 1, 2023, AND ENDING AUGUST 31, 2024, UNLESS TERMINATED EARLIER IN ACCORDANCE WITH AGREEMENT. THE GULF COAST CENTER ("CENTER") IS THE TAX-EXEMPT **COMMUNITY MENTAL** HEALTH, **INTELLECTUAL** & **DEVELOPMENTAL** DISABILITIES AUTHORITY FOR GALVESTON AND BRAZORIA COUNTIES, TEXAS. INTERESTED SERVICE PROVIDERS MUST DEMONSTRATE AN ABILITY COMPLETE THE JOB (EXPERIENCE, REFERENCES) AND PROVIDE APPROPRIATE **DOCUMENTATION OF** LIABILITY INSURANCE, VEHICLE INSURANCE WORKER'S COMPENSATION COVERAGE. INSURANCE COVERAGE MUST REMAIN IN EFFECT THROUGHOUT THE PERIOD IDENTIFIED ABOVE.

## A. SUBMITTAL PROCEDURE

Interested janitorial service providers can make appointments with each facility representative to walk through the listed facilities. Price quotes for one or both counties may be submitted. Sealed price quotes clearly marked JANITORIAL BID must be submitted no later than 10:00 A.M. on JUNE 20, 2023, to The Gulf Coast Center at 4352 E.F. Lowry Expressway, Texas City for consideration. No bids will be accepted after the stated deadline. The bid opening will be conducted at that time. The Gulf Coast Center may select one or more contractors based upon the price, best value, and service in the interest of The Gulf Coast Center or reject all proposals if deemed in its best interest.

The bid is to be submitted on the attached "Bid Form" with the original, signed in ink in a sealed envelope marked "BID-DO NOT OPEN UNTIL – 10:00 A.M. ON JUNE 20, 2023. Respondents may mail or personally deliver their bids to the designated location at the above address. The Gulf Coast Center will not be responsible for any bid(s) that is lost in the mail or not delivered to the designated location by the stated deadline.

The Bid must be signed by the person or officer of the company submitting the bid that is authorized to enter into contractual agreements on behalf of the company. Bids shall include a reference list and insurance certificates or other evidence of insurance satisfactory to The Gulf Coast Center (minimum insurance requirements listed below).

## **B.** NON-DISCRIMINATION

The Center does not discriminate against any individual or contractor with respect to his/her compensation, terms, conditions, or award of contract because of race, color, religion, sex, national origin, age or disability; or limit, segregate, or classify candidates for award of contract in any way which would deprive or tend to deprive any individual or company of business opportunities or otherwise adversely affect status as a contractor because of race, color, religion, sex, national origin, age or disability.

## C. PERMITS

All permits as required by authorities having jurisdiction; local, state, county and/or federal, are the total responsibility of bidder/contractor.

# **D. JANITORIAL SCOPE OF SERVICES & FREQUENCY** (DAILY -D, WEEKLY-W, BI-MONTHLY-B, QUARTERLY-Q, ANNUAL-A):

#### **Restrooms**

- 1. Sweep & mop restroom floors (with germicidal cleaner). D
- 2. Clean & sanitize all surfaces of basins, bowls, and urinals. D
- 3. Clean and refill soap and sanitizer dispensers, toilet paper and towel dispensers. D
- 4. Empty wastepaper and sanitary napkin receptacles; maintain clean receptacles. D
- 5. Clean mirrors. D
- 6. Clean and sanitize all vanity tops. D
- 7. Wipe & dust shelving. D
- 8. Spot clean doors, hinges, frames, partitions, and door handles. W
- 9. Spot clean walls. W

# Lobby, Offices, Halls & Break Room Areas

- 1. Vacuum carpeted areas. D
- 2. Spot cleaning will be provided to stains as needed. D
- 3. Sweep and mop tile & linoleum floors. D
- 4. Empty all waste receptacles. Replace liners where necessary. D
- 5. Lobby/waiting area to be cleaned, sanitized, and straightened. Vinyl lobby furniture is to be wiped and sanitized. D
- 6. Spot clean glass doors, partition glass, and glass furniture as needed. D
- 7. Clean glass windows & doors thoroughly throughout facility inside and out. Q
- 8. Clean and sanitize the kitchenette/break room countertops and sink. D
- 9. Clean and sanitize exterior of appliances (i.e., Microwave, refrigerator, stove/oven). W. The facility staff is responsible for interiors.
- 10. Clean vent hood filter and provide documentation. Q
- 11. Clean and sanitize drinking fountain. D
- 12. Dust furniture including desks, desk accessories, chairs, tables, fixtures, and cabinets. Work surfaces will be cleaned with sensitivity to paperwork and other items. W
- 13. Spot clean lobby, hallway and office walls, doors, and light switches. D
- 14. Provide high dusting including ledges, sills, frames, etc.M
- 15. Thoroughly clean all blinds. Q
- 16. At Children's Services clinics (Anchor Point, Boat House) sanitize & clean children's toys and furniture. W

## **Tile & Linoleum Floors**

- 1. Floor surfaces will be swept and mopped. D
- 2. All linoleum and tile floors will be stripped and waxed. A
- 3. Vinyl Plank floors are to be swept and mopped daily in accordance with manufactures recommendations. D

# Carpet

- 1. Carpets will be vacuumed daily and spot-cleaned/extracted as needed within three business days. D
- 2. Provide comprehensive carpet cleaning annually. A. Appropriate extraction equipment is to be utilized per carpet specifications, including the utilization of deep cleaning, water heated steam cleaning carpet cleaning machine as appropriate and needed.

# **Daily Checklist Form**

A Daily Checklist Form is to be filled out every time service is provided listing services that are completed and to communicate any issues, requests and needed products, as described below.

#### E. PURCHASES

Paper, trash liners, and dispenser soap products will be purchased and provided by Center. It is the responsibility of the contractor to communicate needed purchases (using a Daily Checklist Form) to maintain sufficient inventory.

The Center will purchase all center approved cleaning chemicals and provide all initial supplies, tools and equipment needed to perform the scope of the service. Tools and equipment are to be maintained in good, safe working order. Replacement tools and equipment will be supplied at the contractor's expense.

#### F. SAFETY

Safety in the workplace is to be maintained through appropriate operating procedures, proper training and utilization of chemicals and equipment, signage (i.e., Caution-Wet Floors), etc. Documentation of contractor staff safety training must be provided prior to the start of contract.

## G. PAYMENTS

Payments shall be made for services using ACH meeting specifications within thirty (30) days of receipt and approval of an invoice. Itemized invoices must be received prior to the 10<sup>th</sup> of each month via e-mail to GCCPurchasing@GulfCoastCenter.org

## H. TERM OF AGREEMENT

The contract term will be for twelve months from September 1, 2023 – August 31, 2024. Extension of the contract for an additional year may be negotiated with the successful bidder when services have been conducted to mutual satisfaction, and prices and conditions remain unchanged. During the contract period, the Center maintains the right to terminate the Service Agreement with a thirty-day written notice if the services provided do not conform to the standards and requirements detailed herein.

# I. INSURANCE MINIMUM REQUIREMENTS

- a. Workers Compensation Insurance-such insurance shall be in an amount equal to the limit of liability and in the form prescribed by the laws of the State of Texas.
- b. General Liability Insurance-\$100,000 each occurrence limit subject to a General Aggregate limit of \$100,000 or \$100,000 combined Single Limit for Bodily Injury Liability and Property

Damage Liability.

c. Automobile Liability Insurance-\$100,000 Bodily Injury Each Person, subject to a \$300,000 Bodily Injury each Accident and \$100,000 Property Damage Liability each Accident, or \$300,000 Combined Single Limit for Bodily Injury Liability and Property Damage Liability.

#### J. SCHEDULE OF SERVICE

Service will be provided after completion of general business operations nightly, typically after 5 PM Monday through Friday. Board of Trustees Meetings are routinely held the fourth Wednesday of each month at 6:30pm alternating between MCSC 2 and SBCSC-Bldg. 2 with cleaning needing to be completed between 3pm and 6pm the day of the meeting.

Frequency and specified nights of routine, ongoing service at each facility are listed below. Times and days of service may be adjusted as needed, and the exact schedule for services will be provided once the contract has been awarded.

#### K. FACILITIES

Janitorial, Floor Services, & Window Washing:

NBCSC-Alvin (6,856 sq. ft.)

101 Brennen

Alvin

Eric Dean- (281) 247-5013

Service: Monday, Tuesday, Wednesday, Thursday, Friday each week.

Boat House (3,086 sq. ft.)

2352 Mulberry

Angleton

Patty Knutson-(832) 802-1983

Service: Monday, Tuesday, Wednesday, Thursday, Friday each week.

Bayou House (1,566 sq. ft.)

2320 E. Mulberry

Angleton

Lori Thompson- (281) 910-9000

Service: Tuesday and Friday

SBCSC-Bldg. 1 (8,100 sq. ft.)

101 Tigner, Bldg. 1

Angleton

JoAnne Martin- (281) 413-0432

Service: Monday, Tuesday, Wednesday, Thursday, Friday each week.

SBCSC-Bldg. 2 (8,368 sq. ft)

101 Tigner, Building 2

Angleton

JoAnne Martin- (281) 413-0432

Service: Monday, Tuesday, Wed., Thursday, Friday each week.

MCSC-Bldg. 1 (6,267 sq. ft.)

7510 FM 1765

**Texas City** 

Juanita Nolley- (409) 750-2562

Service: Monday, Tuesday, Wednesday, Thursday, and Friday each week

MCSC-Bldg. 2 (13,000 sq. ft.)

7510 FM 1765

**Texas City** 

Alison Anderson- (281) 757-6292

Service: Monday, Tuesday, Wednesday, Thursday, and Friday each week.

Mackey Building (11,600 sq. ft.)

4352 E.F. Lowry Expressway

**Texas City** 

Candace Harper- (832) 862-0819

Service: Monday, Wednesday, Friday

League City West (6,436 sq. ft.)

4444 West Main

League City

Kimberly Thomas- (281) 910-4071

Service: Tuesday and Friday each week.

Anchor Point (8,500 sq. ft.)

3201 FM2004

Texas City

Patty Knutson- (832) 802-1983

Service: Monday, Tuesday, Wednesday, Thursday, and Friday each week.

# **Emergency Cleaning services:**

In the event of catastrophic weather, fire or other incidents causing facility damage and requiring emergency and immediate cleaning or water extracting services a determination of the vendor's ability to provide this service and the hourly rate per person is requested for provision of these contingent services.

# **BID FORM**

Janitorial Service for facilities of The Gulf Coast Center. Submit to: Attn: Sam Tingle, Gulf Coast Center, 4352 E.F. Lowry Expressway, Texas City, TX. 77591.

1. JANITORIAL, FLOOR SERVICE AND UPHOLSTERY PER SCOPE OF SERVICE:

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