



CULTURALLY & LINGUISTICALLY APPROPRIATE SERVICES (CLAS)



HOW GULF COAST CENTER IS FOCUSED ON PERSON-CENTERED CARE

Gulf Coast Center is devoted to advancing health equity, improving availability and access to services, and reducing health disparities in our communities.

We recognize the spectrum of cultural health beliefs, practices, preferred languages, and communication needs of our community.

Gulf Coast Center provides a culturally-based framework for care services. We recruit, retain, and promote team members that reflect the diversity of the population that we and our community partners serve.

GOALS

1. Foster Cultural Competence
WHO do we serve?
2. Ensure Language Access
HOW do we communicate?
3. Build Community Partnerships
HOW will we coordinate?
4. Collect Diversity Data
WHAT services are needed here?
5. Benchmark, Plan, Evaluate
HOW do we get to the goal?
6. Reflect & Respect Diversity
Talk the talk! Walk the walk!



GULF COAST CENTER



For links to our complete Library of CLAS Resources and access to a Linguistic Competency Toolkit visit: <https://gulfcoastcenter.org/resources/>

24-hour Mental Health Crisis Hotline: 1-866-729-3848

Appointments: 800-643-0967