



# THE GULF COAST CENTER

## 2020 PROVIDER NETWORK DEVELOPMENT PLAN

### PART I: Required for all LMHA/LBHAs

#### *Local Service Area*

The Counties of Galveston and Brazoria jointly agreed in 1969 to the establishment of the Gulf Coast Center (originally known as Gulf Coast Regional Mental Health Mental Retardation Center). The Center is governed by a nine-member volunteer Board of Trustees appointed by the County Commissioner’s Courts of Galveston (5 members) and Brazoria (4 members) Counties, Texas.

<b>Population</b>	697,004	<b>Number of counties (total)</b>	2
<b>Square miles</b>	1,736	♦ <b>Number of urban counties</b>	1 - Galveston
<b>Population density</b>	1,151	♦ <b>Number of rural counties</b>	1 - Brazoria

*Major populations centers:*

<b>Name of City</b>	<b>Name of County</b>	<b>City Population</b>	<b>County Population</b>	<b>County Population Density</b>	<b>County Percent of Total Population</b>
Galveston	Galveston	50,446	334,304	884	48%
Texas City	Galveston	50,094	334,304	884	48%
Angleton	Brazoria	19,431	362,700	267	52%
Alvin	Brazoria	26,723	362,700	267	52%

## Current Services and Contracts

The table below provides an overview of current services and contracts. The Levels of Care are specific to non-Medicaid individuals and contracts for discrete services were not used when calculating percentages.

1)

	FY 2019 service capacity (non-Medicaid only)	Estimated FY 2020 service capacity (non-Medicaid only)	Percent total non-Medicaid capacity provided by external providers in FY 2019*
<b>Adult Services: Complete Levels of Care</b>			
Adult LOC 1m	2	2	0%
Adult LOC 1s	1864	1980	0%
Adult LOC 2	64	77	0%
Adult LOC 3	42	47	0%
Adult LOC 4	36	43	0%
Adult LOC 5	9	11	0%

	FY 2019 service capacity (non-Medicaid only)	Estimated FY 2020 service capacity (non-Medicaid only)	Percent total non-Medicaid capacity provided by external providers in FY 2019*
<b>Child and Youth Services: Complete Levels of Care</b>			
Children's LOC 1	13	12	0%
Children's LOC 2	34	38	0%
Children's LOC 3	10	16	0%
Children's LOC 4	1	2	0%
Children's CYC	1	3	0%
Children's LOC 5	4	1	0%

	FY 2019 service capacity	Estimated FY 2020 service capacity	Percent total capacity provided by external providers in FY 2019*
<b>Crisis Services</b>			
Crisis Hotline	1749	1749	100%

Mobile Crisis Outreach Team	1992	1992	0%
Other (Please list all PESC Projects and other Crisis Services):			
Crisis Respite (encounters)	3051	3051	100%
Inpatient Services (bed days)	6197	6260	100%

➤ **Below are the Gulf Coast Center’s FY19 and FY20 Contracts.**

<b>Provider Organizations</b>	<b>Service(s)</b>
University Of Texas Medical Branch (UTMB)	Physician/psychiatric services for child and adolescent services, St. Joseph Hospital physician inpatient services, and COPSD program services (physician service only)
ETBHN	Telemedicine, authorization service, pharmacy services, and medical director leadership & consultation
The Wood Group	Crisis respite services at Texas City locations; Emergency evacuation
NorTek Medical Staffing	Physician/psychiatric services
The Children’s Center, INC.	Community based crisis respite to youth on an as needed basis
Boon-Chapman (Soluta)	Comprehensive psychiatric and mental health and pharmacy services in the Galveston County Jail
Houston Behavioral Healthcare Hospital	Inpatient Services on an as needed basis for children and adolescents
SUN Behavioral Houston	Inpatient Services on an as needed basis for children and adolescents
J Allen And Associates Of Texas, Llc	Comprehensive psychiatric/telepsychiatric, mental health services and pharmacy services in the Brazoria County Jail
Coastal Health & Wellness	MOU coordinating referrals, resources, training, and technical assistance
Teen Health Center	MOU coordinating referrals, medication resources, training, technical assistance and office space in order to assist in providing quality, affordable, medical and mental health care to Galveston County kids and teens
NAMI Gulf Coast	MH family and consumer education, support and training services; and community education, training and partnerships; and Mental Health First Aid training coordination
SJ Medical Center, LLC	Adult Inpatient hospital services

The Harris Center for Mental Health and IDD	Crisis Intervention Hotline
Stephen F. Austin Community Health Network	MOU coordinating referrals, resources, training, and technical assistance for Integrated Primary and Behavioral Health Care services
Youth Advocate Programs Inc.	Coordinating referrals and resources for the provision of specific Youth Empowerment Services (YES) Waiver Services
Quality of Care LLC	Coordinating referrals and resources for the provision of specific Youth Empowerment Services (YES) Waiver program for youths
Clear Creek Independent School District	<ul style="list-style-type: none"> <li>• Collaboration to expand the number of school personnel trained and certified in Mental Health First Aide</li> <li>• ILA coordinating referrals, resources, skills training and case management services in order to assist youth at risk of placements or returning from placement who attend Clear Creek ISD</li> </ul>
Dean's Professional Services	Phlebotomists services
Genoa Healthcare, LLC	Onsite Pharmacy Services
Southside Pharmacy	Provide and deliver injectable medication directly to GCC Facilities

<b>Individual Practitioners/Providers</b>	<b>Service(s)</b>
Nilesh Patel, MD	Physician/psychiatric services (thru FY19 only)
Bob Flick, MS, MDiv, MBA, LPC	a certified instructor and/or trainer in Mental Health First Aid (MHFA)
Crystal Trahan, MA	a certified instructor and/or trainer in Mental Health First Aid (MHFA) as well as Applied Suicide Intervention Skills Training (ASIST)
Christopher L. Baker	Social Security representation and counseling services

## ***Administrative Efficiencies***

The Gulf Coast Center continues to utilize the following strategies to minimize overhead and administrative costs and achieve purchasing and other administrative efficiencies, as required by the state legislature.

2) *Using bullet format, describe the strategies the LMHA/LBHA is using to minimize overhead and administrative costs and achieve purchasing and other administrative efficiencies, as required by the state legislature (see Appendix C).*

◆ Continued membership in ETBHN (see below) resulting in the benefits and efficiencies of consolidation and standardization of various activities
◆ Continued participation in group purchasing contracts such as DIR, The Interlocal Purchasing System (TIPS-TAPS) of the Region VIII Education Service Center, HGAC, and BuyBoard
◆ Actively pursues grants and funding related to IT infrastructure and enhancement
◆ Actively seeks collaboration with local agencies and providers, as well as ETBHN, in seeking major grant and funding opportunities

3) **Partnerships (current, ongoing) with other LMHA/LBHAs related to planning, administration, purchasing, and procurement or other authority functions, or service delivery are listed in the below table.**

<b>Start Date</b>	<b>Partner(s)</b>	<b>Functions</b>
	ETBHN: Members include ACCESS Andrews Center Bluebonnet Trails Community Center Burke Center Community Healthcore Gulf Bend Center Gulf Coast Center Lakes Regional Center Pecan Valley Center Spindletop Services Tri-County Services	<ul style="list-style-type: none"> <li>• Utilization Management Authorization for Center services</li> <li>• Medical Director leadership and consultation services</li> <li>• Sharing of IT personnel for consultation, training, and programming services.</li> <li>• Pharmacy Services which provides cost containment of medication costs, as well as provides needed oversight and monitoring assistance</li> <li>• Regional Planning and Advisory Committee comprising of 11 member Centers</li> <li>• Regional purchase of electricity – which results in a group purchase of power; and provides assurance of stable electricity costs</li> <li>• Regional Informational Technology purchasing and projects</li> </ul>

		<ul style="list-style-type: none"> <li>• Consultation and training in areas such as fundraising, financial wellness, assessment tools, etc are available to Member Centers.</li> <li>• Seek major grants and other funding opportunities; i.e. recently awarded a grant for services for Veterans.</li> </ul>
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### ***Provider Availability***

*NOTE: The LPND process is specific to provider organizations interested in providing full levels of care to the non-Medicaid population or specialty services. It is not necessary to assess the availability of individual practitioners. Procurement for the services of individual practitioners is governed by local needs and priorities.*

#### **4) The following steps were taken to identify potential external providers for this planning cycle**

◆	Provider Interest notice posted on Center’s website ( <a href="http://www.gulfcoastcenter.org">www.gulfcoastcenter.org</a> ) and Facebook page
◆	Continuous review of HHSC website specific to Potential Provider Profiles
◆	Review of current contractors for potential expansion of services

#### **5) Complete the following table, inserting additional rows as needed.**

- ◆ **The following table represents those potential providers who expressed interest in joining the Center’s Provider Network. While the Center’s IDD Provider Network via open enrollment and contracted services maintains external providers, there was no external interest in Mental Health Services from outside providers this planning cycle.**

<b>Provider</b>	<b>Source of Identification</b>	<b>Summary of Follow-up Meeting or Teleconference</b>	<b>Assessment of Provider Availability, Services, and Capacity</b>
Not applicable			

## Part II: Required for LMHA/LBHAs with potential for network development

- Due to the Center NOT receiving inquiries from interested providers to provide a full level of care to the non-Medicaid population serviced, Part II is not required and has been omitted.

## PART III: Required for all LMHA/LBHAs

### ***PNAC Involvement***

- 6) Show the involvement of the Planning and Network Advisory Committee (PNAC) in the table below. PNAC activities should include input into the development of the plan and review of the draft plan. Briefly document the activity and the committee's recommendations.

Date	PNAC Activity and Recommendations
8/19/2020	<p>Plan submitted to the RPNAC for final review. The following comments and recommendations were received: There were no recommendations that applied to any individual Center; however, there were comments and discussion by and for each Community Center.</p> <p>The comments were as follows:</p> <ul style="list-style-type: none"> <li>• Each Center reported postings on their various public internet venues of the opportunity to provide comprehensive services as part of the service network. Centers have regular stakeholder meetings throughout the year to continue to connect with potential providers.</li> <li>• No ETBHN Centers received notice of individuals or organizations interested in providing comprehensive services.</li> <li>• Administrative efficiencies gained by each Center include services received through ETBHN and Texas Council of Community Services, as well as through partnerships with other Centers within the ETBHN Network.</li> </ul>
8/5/2020 8/21/2020	Ad-Hoc review committee consisting of 15 local community representatives was emailed the plan for review and comment. There were no recommendations made.

***Stakeholder Comments on Draft Plan and LMHA/LBHA Response***

*On August 1, 2020 the Center posted and provided notice via Facebook that it's Draft 2020 Provider Network Development Plan was available for review and public comment on [www.gulfcoastcenter.org](http://www.gulfcoastcenter.org). The draft plan remained posted until August 30, 2020.*

<b>Comment</b>	<b>Stakeholder Group(s)</b>	<b>LMHA/LBHA Response and Rationale</b>
None received		